Data Protection Statements

This website is operated by ATT Vertriebsgesellschaft m.b.H., hereinafter referred to as "we" and "us", based in 1230 Vienna, Eduard-Kittenberger-Gasse 95, Austria.

In these Data Protection Statements we describe which data is collected when you visit our website and for which purpose we process it.

Please carefully read our Data Protection Statements before you continue using our website and consent to having your data processed.

Since the protection of your data is a particular concern of ours, we strictly comply with the regulations of the Data Protection Act and the EU-GDPR when it comes to collecting and processing your personal data. Below we provide detailed information about the scope and purpose of our data processing as well as your rights as concerned party of the data processing.

1. <u>Principle of anonymous website use / use of cookies</u> Basically, it is possible to use our website without providing personal data. Individual services, however, may require different rules, which we point out separately.

We especially gather and save data which you yourself provide us with by contacting us via the email address given on the website or by actively interacting with our website in any other way.

When accessing our website, other information such as e.g. your IP-address is also transferred to us through »cookies«. This information provides data about the terminal device, the web-browser, the time of access to our website, the transferred amount of data and similar. A cookie is a sequence of text characters which our web-server transfers as cookie-file of your browser to your computer's hard drive. This enables our website to recognise you in case another (new) connection is being made between our web-server and your browser. A cookie's main purpose is recognising a website's visitors, as well as analytical evaluation of (non-)personal data in order to gain information about time, geographical position and use of our website. Therefore, we use on our website so-called »session cookies«, which are only stored temporarily (until you leave our website again), as well as so-called »persistent or tracking cookies«, which will remain in your browser's cookie file for a longer time, so that upon your return to our website, information is transferred to the server. We do not use this data to identify individual users. This information merely serves to determine how attractive our website and the services offered thereon are, as well as to continually improve the content and make it even more interesting for you. For the sake of completeness, we also point out that in case of a static IP-address it is basically possible to create a personal reference via a RIPE query. We do not make such RIPE queries.

2. Personal data

Personal data includes all information referring to an identified or identifiable natural person. Such as e.g. your name, address, phone number, email address, function.

3. Collection and processing of personal data

Personal data which exceed that stored by cookies will only be processed by us if you provide them to us voluntarily when registering with us, entering into a contractual relationship with us, or contacting us in any other way. This data exclusively comprises of contact information and the information about the matter on account of which you contact us.

We exclusively use the personal data provided by you as is required within the frame of fulfilling the respective purpose of the processing (e.g. sending newsletters, processing an order, sending information material and advertising material, answering a question, enabling access to certain information, invitations to specialist events or trade fairs), and in accordance with legal provisions (esp. according to Art. 6 EU-GDPR) (e.g. sending promotional and information material to existing customers).

The purpose of processing your data is the operation of our website and the targeted provision of company-specific information, as well as displaying the goods and services we offer (marketing). Processing of your data beyond that only happens if you have previously given your express permission. As explained in more detail below, you can revoke your permission for the future at any time.

4. Storage period

Data provided to us exclusively for customer service or marketing and information purposes will basically be saved for a time period of 5 years after your last contact. However, if you wish so, we will delete your data also before the end of this time period, provided no legal obstacle prevents us from doing so.

In case of contract initiation or conclusion we process your personal data after full contract implementation until the end of the guarantee-, warranty-, limitation- and legal retention periods we are subject to; and beyond that until conclusion of possible legal disputes, for which such data is required as evidence.

5. Used tools and applications

- 5.1. Our website also contains links to other websites; this, however, only serves information purposes. These websites are not under our control and are therefore not subject to the regulations of these Data Protection Statements. In case you activate such a link, it is possible that this website's operator collects data about you and uses them in accordance with their own Data Protection Statements which may diverge from ours.
- 5.2. There is NO possibility to interact with different social networks via plugins from our website.
- 5.3. On our website we use a plugin by the internet service Google Maps.

The operator of Google Maps is Google Inc., based in the USA, CA 94043, 1600 Amphitheatre Parkway, Mountain View. By using Google Maps on our website, information on the use of this website and your IP-address is transferred to a Google-server in the USA and also stored on this server. We know neither of the transferred

data's content nor how Google makes use of them. In this context, the company negates the connection of data with information from other Google services and the collection of personal data. However, Google can forward the information to third parties. If you deactivate Javascript in your browser, you prevent the use of Google Maps. In such case you cannot use the map display on our website. By using our website you agree with the collection and processing of information by Google Inc. as described. For further information on data protection regulations and terms of use for Google Maps please visit https://www.google.com/intl/de_de/help/terms_maps.html.

6. Data transfer

Basically, there is no transfer of your data to third parties, unless we are legally bound to do so, the data transfer is required to implement a contract between us, or you have previously given your express permission for the transfer of your data. External data processors or cooperation partners will only receive your data, if this is required for implementing the contract or we have legitimate interest in doing so. In case one of our data processors gains access to your personal data, we make sure that they comply with the laws in the same manner as we do. We do not sell or otherwise market your data to external parties.

7. Security

We employ technical and organisational security measures in order to protect your data against manipulation, loss, destruction and against third party access. Our security measures are continuously adapted and improved in accordance with technological development on site as well as on the internet.

8. Your rights

According to the General Data Protection Regulation and the Data Protection Act you as person concerned are entitled to the following rights and judicial remedies:

- Right of access (Art. 15 EU-GDPR)
 - You as person concerned by data processing are entitled to demand information whether, and if so, which personal data about you is processed. For your own protection so that no third party receives information about your data it may be necessary that we verify your identity in a suitable manner.
- Right to rectification (Art. 16) and erasure (Art. 17 EU-GDPR)

 You have the right to demand without undue delay the rectification of inaccurate personal data concerning you as well as the completion of incomplete personal data or erasure of your data, provided the criteria of Art. 17 EU-GDPR are met.
- Right to restriction of processing (Art. 18 EU-GDPR)

 Legal provisions entitle you to have the processing of all collected data restricted.

 Starting with the request for restriction, this data may only be processed with individual permission or for the exercise or defence of legal claims.
- Right to data portability (Art. 20 EU-GDPR)
 You can demand the transmission of personal data to a third party without hindrance and limitation.
- Right to object (Art. 21 EU-GDPR)

 You can, on grounds relating to your particular situation, at any time object to the processing of personal data concerning you, which is required for protecting our own or a third party's legitimate interests. After the objection your data will no longer be

processed, unless there are compelling legitimate reasons at hand, which override your interests, rights and freedoms or are required for the establishment, exercise or defence of legal claims. You can at any time object to data processing for the purses of direct marketing with effect for the future.

In case you take measures to assert your above listed rights as stipulated in the GDPR, ATT Vertriebsges.m.b.H. has to promptly, but no later than one month after receiving your request, adopt a formal position or comply with your request.

We will react to all relevant requests within the legal framework free of charge and as soon as possible.

The responsibility for all requests with regard to violation of rights of access, violation of rights to secrecy, to rectification or to erasure lies with the Data Protection Authority.

9. Contact person

We have not appointed a data protection officer for our company.

For requests and enforcement of your rights please contact at any time and free of charge the following responsible person at ATT Vertriebsges.m.b.H.:

Company contact information

Company name: ATT Vertriebsges.m.b.H.

Address: 1230 Vienna, Eduard-Kittenberger-Gasse 95

Managing director: Jens-Christian Thomsen
Phone number: +43 1 3432100 – 0
Email address: office@att.co.at

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Newsletter

You have the possibility to subscribe to our free newsletter. With this newsletter you periodically receive all current news and information on our company as well as customised advertising. In order to receive our newsletter you require a valid email address. When you enter an email address into our logon screen, we check whether you really wish to receive newsletters. For this purpose we send you an email to the email address you entered, in which you can confirm its receipt by clicking on a link. After confirming the email you are registered for our newsletter. (Double opt-in)

With your first registration for the newsletter we save your IP-address, date and time of your registration. This is done for security purposes in case a third party abuses your email address and registers for our newsletters without your knowledge. We do not collect and process any additional data for the newsletter subscription; the data is used exclusively for sending the newsletter.

We use the newsletter software Newsletter 2Go. For this purpose your data is transmitted to Newsletter 2Go GmbH. Newsletter 2Go is prohibited from selling your data or use it for any other purpose than sending out newsletters. Newsletter 2Go is a certified provider from Germany. Newsletter 2Go is operated by Newsletter 2G GmbH, Nürnberger Straße 8, 10787 Berlin.

For further information go to https://www.newsletter2go.de/informationen-newsletter-empfaenger. You can at any time revoke your permission for saving data and email address as well as their use for sending newsletters by using the "unsubscribe" link in the newsletter.

If you do not object, we transmit your data within our group for purposes of analysis and for the transmission of information for advertising. Within the group we compare the data which you gave us for the newsletter with data which we may have received through another channel (e.g. when ordering a product or booking a service).

We do not forward your data for the newsletter to other third parties which are not part of the group. You can terminate your subscription to our newsletter at any time; you will find details for ending the subscription in the confirmation email and in every single newsletter.